Tree and Stump Eaters – Integrated Management Policies

Quality Policy

At Tree and Stump Eaters, quality is central to our business principles. We are committed to sustainable growth by consistently meeting and exceeding the diverse needs and expectations of our clients. Our Quality Management System (QMS) is implemented in compliance with **ISO 9001**.

To achieve this, we will:

- Provide services that comply with all agreements, contracts, codes, and statutory obligations.
- Deliver added value by identifying, monitoring, and responding to client needs, expectations, and satisfaction levels.
- Set measurable targets and continually improve service delivery.
- Regularly review and enhance the effectiveness of our QMS.
- Embrace new ideas, technology, and innovation to drive continuous improvement and industry leadership.
- Deliver projects on time, on budget, and to the highest standard.
- Ensure our suppliers, contractors, and visitors operate in accordance with this policy.

Environmental Policy

Tree and Stump Eaters recognises the importance of environmental responsibility and sustainability. We are committed to reducing our environmental footprint and continuously improving our environmental performance. Environmental care is the responsibility of both management and every individual within the business.

To achieve this, we will:

- Comply with all relevant environmental legislation, compliance obligations, and industry systems.
- Identify environmental aspects, assess their impacts, and eliminate or minimise risks where practicable.
- Establish and review annual environmental objectives and targets.
- Influence and support strong environmental performance from partners and stakeholders.
- Manage our operations to prevent or minimise pollution and protect air, water, land, flora, fauna, cultural, and heritage values.
- Improve resource efficiency and minimise waste across our services.

- Collaborate with stakeholders to implement effective environmental management programs.
- Ensure employees, suppliers, and contractors understand and apply environmental requirements.
- Monitor, measure, and report on environmental progress.

Occupational Health & Safety (OH&S) Policy

Tree and Stump Eaters is committed to protecting the health, safety, and wellbeing of all employees, contractors, clients, and communities impacted by our work. We maintain a systematic approach to OH&S, incorporating risk management, consultation, and continual improvement in compliance with **ISO 45001**.

As part of this commitment, we will:

- Comply with ISO 45001, legislation, regulations, codes of practice, and guidelines.
- Eliminate hazards and reduce OH&S risks where possible.
- Establish measurable objectives and targets to prevent work-related injuries and illnesses.
- Document, implement, and communicate our OH&S policy to all employees.
- Provide training, information, instruction, and supervision to ensure safe work practices.
- Record, report, and investigate all accidents, hazards, and near misses.
- Maintain a safe working environment through proactive hazard reporting and corrective actions.
- Ensure workplace injuries, illnesses, and near misses are promptly reported.
- Encourage ongoing consultation and participation of workers at all levels in the development, planning, and evaluation of our OH&S system.
- Drive continual improvement of our OH&S management system.